



COMPLAINT PROCESS

An institution must make available to a student or prospective student contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant state official or agency that would appropriately handle a student's complaint.

PEIRCE COLLEGE POLICIES AND PROCEDURES

Students with grievances should follow the appropriate procedures stated in the [Peirce College Catalog](#) in an effort to reach a resolution to Academic Grievances and Non-academic Complaints.

COMPLAINT PROCESSES FOR ONLINE STUDENTS

Online students should follow the procedures described above and attempt to reach a resolution by adhering to institutional policies. If grievances are not satisfactorily resolved via institutional policies, students may lodge a complaint with the *Pennsylvania Department of Education*. Complaints may be filed by students in any state.

Submit to:

Pennsylvania Department of Education
Division of Higher Education, Access, and Equity
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Fax: 717-772-3622
E-mail: Ra-highereducation@pa.gov (for submission of form or questions)

- [Complaint form for colleges and universities](#) (PDF)

MIDDLE STATES COMMISSION ON HIGHER EDUCATION

Please consult the Commission's policy on [Complaints Involving Member and Candidate Institutions](#).

Middle States Commission on Higher Education
1007 North Orange Street
4th Floor, MB #166
Wilmington, DE 19801
<https://www.msche.org/>

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